<u>TERMS AND CONDITIONS OF Sindo Ferry x Singapore Tourist Pass – 2 Way Sindo Ferry Ticket to</u> Batam for 2 Giveaway Contest

Terms and Conditions

1. These terms and conditions ("Terms and Conditions") shall apply to the Sindo Ferry x Singapore Tourist Pass – 2 Way Sindo Ferry Ticket to Batam for 2 (Include Tax and Other Surcharge) Giveaway Contest ("Contest") organised by EZ-Link Pte Ltd ("EZL").

2. By registering or taking part in this Contest, you agree to be bound by these Contest Terms and Conditions and the decisions of EZL in relation to and in connection with this Contest.

3. Contest is applicable to all Singaporeans/PR/Foreign Passport Holders.

4. The Contest will be held from the time of posting of the Instagram Story on 25th December 2020 and shall end after 24 hours from the time of posting of the Instagram Story ("Contest Period"). Any entries received outside of the Contest Period shall be invalid and not eligible for the Contest.

5. To qualify for the Contest, participants shall follow Singapore Tourist Pass Instagram (@singaporetouristpass) on Instagram, tag a friend on the Singapore Tourist Pass Instagram post and reply to the Instagram Story with the correct answer to the question on Singapore Tourist Pass Instagram.

6. 1 winner will be picked on a first-come-first-serve basis, based on timestamp of reply to Singapore Tourist Pass Instagram on 28th December 2020. Winners will be announced on 30th December 2020 on Singapore Tourist Pass Instagram. Each participant can only win 1 prize even if they have submitted multiple entries on Singapore Tourist Pass Instagram.

7. The winner(s) must produce his/her identification document (name, email, contact number and home address) so that the prize (letter) and redemption details will be mailed to the winner. Prizes are not redeemable for cash. Refunds and/exchange will also not be entertained by EZL. Contact details not provided by the winner(s) by 30th January 2021 will be forfeited and EZL reserves the rights to give the prize to the reserved winner.

8. EZL will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Contest and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

9. EZL shall not be responsible for any unforeseen events related to any Travel Advisories or Travel Bans issued by any competent governing authority. Winners are advised to check on their own visa requirements and with their own country's travel policies.

10. EZL's decision on all matters relating to the Contest shall be final. No correspondence or claims will be entertained.

11. EZL may vary Terms and Conditions, or withdraw or terminate the Contest at any time without any notice or liability to any party. In the event of any inconsistency between Terms and Conditions and any brochures, marketing or promotional materials relating to the Contest, Terms and Conditions shall prevail.

12. By accepting the prize (2-way Sindo Ferry Ticket to Batam), winners agree to accept Sindo Ferry's T&C on Sindo's Ferry's website found on <u>https://www.sindoferry.com.sg/terms-and-condition</u>.